NARRANDERA URBAN STORMWATER UPGRADE QUESTIONS & ANSWERS

QUESTION	ANSWER
Why is an upgrade required?	Localised storm events in January 2022 resulted in the inundation of several properties and the evacuations of many buildings including private homes, businesses and the Teloca Aged Care facility. The storms caused flash flooding and the existing urban drainage system was unable to cope.
What has Council done since the storms?	Council has undertaken works to ensure the damage is assessed and rectified, including but not limited to:
	Inspection and assessment of all urban roads and lanes
	Inspection and cleaning of all major drainage pits
	Street cleaning and debris removal
	Renewal works for the main drainage channel
	Met with consultant hydrologists and engineers about designing solutions to mitigate the impacts of these types of local storm events
	Prepared Natural Disaster submissions to Resilience NSW
	Commenced the alteration/construction of 18 inlet drains.
What are the benefits of going ahead with the project?	The proposed design will cater for a near 1-in-100 rain event such as experienced in January 2022, with all the buildings within the central urban areas being free from flooding whilst the outer areas will have a substantial reduction in flood effects.
How much will the project cost?	The ultimate design will include three sections of upgrade with a combined cost of \$5,900,000. The minimum works of the two-drainage lines 1 and 2A have a construction cost of \$5,350,000.
What will it cost me?	Council is seeking grant funding, with a number of other options currently being explored. There will be a further report presented to Council in the future at which time full details of the potential funding options will be considered. It is likely that Council will have to fund at least 50% of the works with those costs being met by the ratepayers.
Is my property affected?	Residents are encouraged to take the time to look at the map to identify where their property sits within the drainage catchment in relation to the drainage works.
Who will be doing the work?	The scale of the project is likely to involve a combination of Council and contractors, with further details to be determined throughout the planning stage.
Will workers need access to my property?	The current design will allow all works to be undertaken within road reserves and no access to private property will be required.
What impacts will there be for businesses or houses while work is in progress?	The required works will involve major excavations of the roadway, during which there will be localised interference to traffic and road users. It is planned to undertake the works incrementally to reduce the impact to both business and residents. Access will be provided to all businesses during the project in an attempt to minimise any potential impacts.
When will the works commence?	The works are entirely subject to funding at this time, however if funding was made available it would be expected to take around six months for the detailed design and tender process to be undertaken.
How can I find out more about the project?	Council is hosting a public information session at the EOC in Twynam Street on Monday 6 June opening at 5:45pm for a 6pm start, where the proposal will be explained in more detail.