NARRANDERA WATER

INFORMATION SUMMARY

Narrandera Shire Council is in the process of working on improvements to the quality of water supplied to Narrandera township residents. This involves the preparation of the Integrated Water Cycle Management (IWCM) plan and an ongoing program of physical works that is subject to funding.

WATER TREATMENT FACILITY TIMELINE

Draft IWCM plan including options for treatment, storage and location.

Scoping study to determine preferred option funded.

Public Works appointed to prepare the scoping study.

Residents input on options with a Taste Testing Event and Feedback Survey. THE PROCESS IS CURRENTLY AT THIS POINT

Adoption of the IWCM Plan including preferred option.

Council seek funding for design and construction.

Tender for design and construction works.

Construction of the water filtration plant.

Narrandera Shire Council

ABOUT OUR WATER

As part of the Water
Treatment Plan
scoping study,
contractors conduct
frequent public Water
Palatability Taste
Testing.

Testing is conducted weekly across 15 locations around Narrandera.

The bore upgrade program was completed in 2017, new filters have been introduced and aerators replaced.

Bacteria testing by NSW Health is consistently negative meaning the water is not able to cause bacterial health issues.

In 2017 the duplication of the rising water main was completed.

Testing is conducted daily at all water reservoirs.

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ABOUT THE TOWN WATER PIPE SYSTEM

Annual pipe
cleaning and regular
flushing is carried
out across town
based on registered
complaints
particularly in areas
of signifigant dirty
water issues.

While the water project will help to improve water taste, premises connected to the older pipe system in Narrandera may still experience water discolouration.

NSC currently is undertaking a program of works to replace the cast iron water mains and pipes which can cause discolouration.

There are ongoing works to reduce the amount of water main dead-ends, and annual replacement of 10 control valves.

Approximately 2km of replacement works are completed each year on the water main pipes in Narrandera.

WATER FILTERS AVAILABLE

You can request a free household water filter from Council to install on the property side of the water main.

The unit comes with 3 filter cartridges, and can last up to two years dependant on water quality.

Filters are to be cleaned as required. If a cleaned filter is stained it is still effective and functional.

If your premises is experiencing dirty water, please scan the QR code below to go to the council website to lodge a complaint so that it can be investigated.

Narrandera

141 East Street Narrandera, NSW 2700 P: 02 6959 5510 E: council@narrandera.nsw.gov.au www.narrandera.nsw.gov.au SCAN THE QR CODE TO TAKE YOU TO THE NSC WEBSITE FOR MORE INFORMAITON

